



## Rafting Athletic Center

Interested in rafting, canyoning trekking with us this summer, but are you worried about the spread of Covid-19? We understand, and we are right there with you (at a distance)!

Given the nature of rafting, canyoning, trekking activity in large open spaces, rafting descents can be performed with rigid protocols to reduce the risk of covid-19 transmission. Public health organizations acknowledge that participating in outdoor activities offers benefits to the physical, mental and emotional well-being of a participant.

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The safety of our visitors, staff and community is our top priority. To better protect all those who come for rafting with us, we have implemented new standards and procedures. Of course, we will continue to monitor the daily progress of this pandemic and adjust our security practices accordingly.

### **What we want from you is:**

1. Do not come for rafting, canyoning, trekking or any activity if you feel sick or have come in contact with a person who has been sick
2. Keep the necessary distances (1.5m) where possible
3. Wash or disinfect your hands often
4. Please bring a non-medical mask. A buffer or scarf is ideal, as this can be worn on the boat if needed. Have a container or bag to store the mask when not in use.
5. Ideally book a rafting trip, canyoning, trekking or any activity with your immediate family or close friends



**Our responsibilities are:**

1. Provide a full refund for visitors who feel sick on the day of the trip
2. Daily monitoring of the health of all our employees
3. Strict enforcement of natural distancing at our base and on the river and a requirement for the use of MAP (Personal Protective Equipment) when this is not possible.
4. Maintain the distance along the route in and out of the river
5. Limit to the number of passengers per boat
6. Wipe and disinfect the bus before and after each route with steam and reduce the number of contact points at our base as well as on the bus
7. Training of our employees in improved cleaning and disinfection procedures
8. As always, life jackets, uniforms , suits , ropes and helmets will be properly wash ,sterilized and decontamination(steam) between uses. Consider wearing your own outfit if you have one
9. Provision of hand disinfection stations



We hope that our environment will return to a normal, not-so-faraway future, but for now these protocols are our new reality. They will help keep everyone safe while allowing us to enjoy our beautiful rivers.

It is pointed out that the monitoring of the educational program for the health protocols has been done by our staff and ourselves, by the Region of Epirus. "Special health protocols on the basis of which tourism companies operate in the context of taking measures against COVID-19".

As part of our commitment to the health and well-being of our visitors, workers and society, we are closely monitoring developments regarding the new 2019 coronavirus (covid19) with regular updates and guidance from the National Public Health Organization (E.O.D.Y.) and the Ministry of Health, as well as from additional government and European agencies. Based on the guidance **we have received and the general state of our preparedness, we are confident that our facilities and services are still safe and our teams ready to serve our guests.**



# COVID SAFE PLACE

## EPIRUS REGION - GREECE

- **University Hospital of Ioannina**  
Epirus Referral Hospital  
for Covid-19



We are very proud of all the staff of our company who in these unprecedented circumstances **demonstrate a very high level of individual, social and professional responsibility.**

We appreciate every visitor who honors us with his presence at our destination.